

ONEIDA COUNTY GOVERNMENT NOTICE OF VACANCY

DEPARTMENT: Family and Community Services

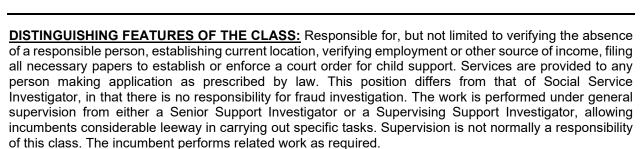
CIVIL SERVICE TITLE: Support Investigator

CLASSIFICATION TYPE: Competitive (Provisional)

SALARY (GRADE): \$44,528 (23W) Plus Excellent Benefits

APPLICATION DEADLINE: December 31, 2025

APPLY ONLINE*: https://oneida-portal.mycivilservice.com/post/jobopps



MINIMUM QUALIFICATIONS: Candidates must meet the minimum qualifications at time of application. Either:

- (A) Successful completion of sixty (60) credit hours, of which at least thirty (30) credit hours were completed in social work, sociology, psychology, business management or criminal justice; **OR**
- (B) Successful completion of thirty (30) credit hours, of which at least fifteen (15) credit hours were completed in social work, sociology, psychology, business management or criminal justice **AND** one (1) year of experience examining, investigating, interviewing, or evaluating claims and/or complaints; or in customer service*; **OR**
- (C) Graduation from high school or possession of a high school equivalency diploma AND two (2) years of experience examining, investigating, interviewing, or evaluating claims and/or complaints; or in customer service*.

*Customer Service: Cashier experience will not be acceptable as a qualification.

NOTES:

- 1. Candidates **MUST** submit with application a copy of transcripts, if qualifying under (A) or (B).
- Degree(s) must have been awarded by a college or university accredited by a regional, national, or specialized agency recognized as an accrediting agency by the U.S. Department of Education/U.S. Secretary of Education. If the degree was awarded by an educational institution outside the United States and its territories, the candidate must provide independent verification of equivalency. A list of acceptable companies who provide this service can be found at http://www.cs.ny.gov/jobseeker/degrees.cfm. Candidates will be required to pay the evaluation fee.
- 3. Verifiable part-time experience will be pro-rated toward meeting full-time experience requirements.

Oneida County is an equal opportunity employer

*If you do not have internet access, paper applications can be picked up in the Personnel Department on the 6th Floor of the Oneida County Office Building. You may also request a paper application to be mailed by calling 315-798-5726.

Issued: 01/01/2025